

Have you been affected by the Covid 19 outbreak?

NI Executive Departments, Public Health Agency, Health Trusts, Councils, the Independent Advice Network and local community & voluntary groups are working together to provide the help you need.

Range of help available including:

- Income
- Money/Debt
- Employment
- Housing
- Food
- Medicine

Covid-19 Community Helpline

0808 802 0020

For all other enquiries

0800 915 4604

Monday to Friday 9am - 5pm

Email: advice@adviceni.net Text action to 81025

For further information or to find your local advice centre visit www.adviceni.net



The Independent Advice Network operates throughout NI, providing advice on a range of matters including benefits, housing, debt, consumer and employment.

For local help and support please contact your local council funded independent advice service:

Advice NI council funded Members:	Telephone Number:
ABC Council Community Advice Craigavon Portadown Office Portadown Health & Care Centre Tavanagh Avenue Portadown BT62 3BU	028 3836 1181 Email: enquiry@advicecraigavon.com
Advice North West Derry City & Strabane District Council Area 5th Floor Embassy Building 3 Strand Road, Derry~Londonderry BT48 7BJ	0300 3033650
Advice Space Merrion Business Centre 58 Howard Street, Belfast BT1 6PJ	0300 1 233233
Advice Space 208 Andersonstown Road Belfast, BT11 8EB	0300 1 233233
Advice Space 77a Springfield Road Belfast, BT12 7AB	0300 1 233233
Advice Space Spectrum Centre 331-333 Shankill Road Belfast, BT13 3AB	0300 1 233233
Advice Space 40-44 Duncairn Gardens Belfast, BT15 2GG	0300 1 233233
Advice Space The Arches Health Centre 1A Westminster Avenue Belfast, BT4 1NS	0300 1 233233
Ardoyne Association 111 Etna Drive, Belfast Antrim BT14 7NN	028 9071 5165

Advice NI council funded Members:	Telephone Number:
Ballynafeigh Community Development Association 283 Ormeau Road, Belfast BT7 3GG	028 9049 1161
Ballysillian Community Forum Advice Willowgrove Centre 925-927 Crumlin Road, Belfast BT14 8AB	028 9039 1272
Belfast Unemployed Resource Centre 4-6 Donegall Street Place, Belfast BT1 2FN	028 9096 1111
Community Advice Antrim & Newtownabbey Dunanney Centre Rathmullan Drive, Newtownabbey BT37 9DQ	028 9590 6505
Community Advice Ards & North Down Hamilton Road Community Hub 39a Hamilton Road, Bangor BT20 4LF	0300 1239287
Community Advice Armagh 9 McCrum's Court, Armagh BT61 7RS	02837524041
Community Advice Banbridge 77 Bridge Street, Banbridge BT32 3JL	028 4062 2201
Community Advice Causeway 2nd Floor CRUN Building 1-5 Brook Street, Coleraine BT52 1PW	028 7034 4817
Community Advice Craigavon Lurgan Office Mount Zion House Edward Street, Lurgan BT66 6BD	028 3836 1181

Advice NI council funded Members:	Telephone Number:
Community Advice Fermanagh Fermanagh House Broadmeadow Place, Enniskillen BT74 7HR	07394 921753
Community Advice Lisburn & Castlereagh 50 Railway Street, Lisburn Antrim BT28 1XP	028 9266 2251
Community Advice Newry Mourne & Down Ballybot House, 28 Corn Market, Newry BT35 8BG	0300 3030306
Community Advice Newry Mourne & Down Ballymote Centre, 40 Killough Road, Downpatrick BT30 6PY	0300 3030306
Dove House 32 Meenan Square, Derry~Londonderry BT48 9EX	028 7126 9327
East Belfast Independent Advice Centre 55 Templemore Avenue, Belfast BT5 4FP	028 9073 5690
Falls Community Council 275-277 Falls Road, Belfast BT12 6FD	028 9020 2030
Glenshane Community Development Glenshane House 112-114 Main Street,Dungiven BT47 4LG	028 7774 2494
Ligonell Improvement Association Wolfhill Centre 148 Ligoniel Road, Belfast BT14 8DT	028 9039 1225
Limavady Community Development initiative Roe Valley Hospital 24D Benevenagh Drive, Limavady BT49 0AQ	028 7776 5438 Ext 3

Advice NI council funded Members:	Telephone Number:
Mid and East Antrim Community Advice Services 4 Wellington Court, Ballymena BT43 6EQ	028 9600 1333
Neighbourhood Development Association 57 Falls Road, Belfast BT12 4PD	028 9058 4848
Omagh independent Advice Services 2 Drumragh Avenue, Omagh Tyrone BT78 1DP	028 8224 3252
Resource Centre Derry 42 Racecourse Road, Derry~Londonderry BT48 8BA	028 7122 6550
South City Resource and Development Centre 2 MALDON STREET, Belfast BT12 6HE	028 9050 4850
Springfield Charitable Association 27 Clonard Crescent, Belfast BT13 2QN	028 9032 9085
STEP 14 Union Street, Cookstown, BT80 8NN.	028 8676 1875
STEP The Junction 12 Beechvalley Way, Dungannon BT70 1BS	028 8775 0211
STEP 13 Queen Street, Magherafelt, BT45 6AA	028 7963 3079
Tar Isteach 244 Antrim Road, Belfast BT15 2AR	028 9074 6665
Upper Springfield Advice Services 2b Springhill Drive, Belfast BT12 7SH	028 9590 8668
Upper Springfield Advice Services 36a Norglen Drive, Belfast BT11 8DH	028 9061 9124
Vine Centre 193 Crumlin Road, Belfast BT14 7AA	028 90351 020



Covid19 Services and Support

If you are affected by the COVID-19 pandemic, services and support are available from the following:

Advice NI, the Independent Advice Network delivers a range of advice services to the public including:



Debt & Money Advice:

help and support for those who are struggling to deal with debt.



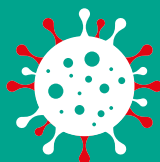
EU Settlement Scheme:

support for EU, EEA and Swiss citizens.



Benefits:

help or advice relating to social security benefits or welfare reform.



Covid-19 Community Helpline:

practical help and support arising from the Covid-19 pandemic including food, medicine and wellbeing.



HMRC Tax & Benefits Service:

support relating to HMRC products and services.



Business Debt:

advice for sole traders, partnerships and Limited Companies.

Department for Communities:

- Universal Credit: Means tested; Paid to people over 18 and under retirement age.
- New Style Employment and Support Allowance: if you can't work due to an underlying health condition, are self-isolating or have been diagnosed with COVID-19 you may be eligible if you have paid enough National Insurance contributions.
- New Style Job Seekers Allowance: if you are unemployed, you may be eligible if you have been credited with enough National Insurance contributions.
- Discretionary Support Scheme (DSS): anyone who finds themselves in a crisis situation can apply for assistance with short-term living expenses.
- The COVID-19 payment is a DSS grant where the claimant or any member of the immediate family is diagnosed with COVID-19 or is advised to self-isolate.

If you are an employee:

Statutory Sick Pay (SSP): if you're self-isolating because you or someone you live with has symptoms or has tested positive; or you have been advised to self-isolate. Employers are obliged to pay SSP to eligible employees who are unable to work because of sickness. It is paid at a flat rate of £95.85 per week for up to 28 weeks.

Everyone can help stop COVID-19 spreading by:

- Avoid touching your face and washing your hands as soon as you get home.
- Wear a face covering where needed.
- If you go outside stay 2 metres (6ft) away from other people.
- Download the StopCOVID NI app.

For information and advice on looking after your mental and emotional wellbeing visit www.mindingyourhead.info

For all the latest information, log on to:

www.adviceni.net

www.nidirect.gov.uk/articles/coronavirus-covid-19-and-benefits

www.nidirect.gov.uk/campaigns/coronavirus-covid-19

www.publichealth.hscni.net/covid-19-coronavirus